



Midwest Public Risk (MPR) Contacts & Websites Teachers First Choice Plans 2011-2012

www.mprhealthplan.org

*Your one-stop shop for forms, plan documents, links to partner websites,
wellness resources, and more.....*

Midwest Public Risk PPO Plans

- PPO Benefits, Claims, Eligibility – call 1-877-627-2481
- Benefits/Claims Fax: 1-620-792-7053 Enrollment/Eligibility Fax: 1-620-793-1199
- PPO Plan Members – www.mprhealthplan.org
Once enrolled you can register & access your PPO membership information, benefits & claims
- PPO Claims Address: Preferred Health Professionals, PO Box 25938, Shawnee Mission, KS 66225-5938

- Pre-certification: Contact number on member identification card.

- Networks Available: Search for PPO providers at www.phpkc.com 1-800-544-3014 for help finding providers. Select “Find A Provider”:
 - Freedom Network Select – Services 48 counties around the Kansas City area including a 5-county service area in KS
 - HPK (Health Partners of KS) – Services outside Freedom Network Select in KS
 - HealthLink – Services outside Freedom Network Select in MO – Look under “Other Networks”
 - PHCS (owned by Multiplan) - Our national wrap network for service outside MO & KS - Look under “Other Networks”

- PPO RX – MedTrak Services www.medtrakservices.com
Once enrolled, register & look up drug costs, alternatives, claims & pharmacies
 - 1-800-771-4648 or 913-262-2187

Lab Card/Lab Card Select Program (Quest Diagnostics)

- Lab Card Client Services 1-800-646-7788
- www.LabCard.com – to locate the nearest collection site

New Directions Employee Assistance Program

- www.ndbh.com - Select “For Employee Assistance Members”, login is MPR
- 913-982-8398 or 1-800-624-5544