



## Midwest Public Risk (MPR) Contacts & Websites PPO, HMO, Dental & Vision Plans 2011-2012

[www.mprhealthplan.org](http://www.mprhealthplan.org)

*Your one-stop for forms, plan documents, links to partner websites,  
wellness resources, and more.....*

### **Midwest Public Risk PPO Plans**

- **PPO Benefits, Claims, Eligibility – call 1-877-627-2481**  
Benefits/Claims Fax: 1-620-792-7053 Enrollment/Eligibility Fax: 1-620-793-1199
- **PPO Plan Members – [www.mprhealthplan.org](http://www.mprhealthplan.org)**  
Once enrolled you can register & access your PPO membership information, benefits & claims
- **PPO Claims Address:** Preferred Health Professionals, PO Box 25938, Shawnee Mission, KS 66225-5938
- **Pre-certification:** Contact number on member identification card.
- **Networks Available: Search for PPO providers at [www.phpkc.com](http://www.phpkc.com) 1-800-544-3014 for help finding providers. Select “Find A Provider”:**
  - **Freedom Network Select** – Services 48 counties around the Kansas City area including a 5-county service area in KS
  - **HPK (Health Partners of KS)** – Services outside Freedom Network Select in KS
  - **HealthLink** – Services outside Freedom Network Select in MO – Look under “Other Networks”
  - **PHCS (owned by Multiplan)** - Our national wrap network for service outside MO & KS - Look under “Other Networks”
- **PPO RX – MedTrak Services [www.medtrakservices.com](http://www.medtrakservices.com)**  
Once enrolled, register & look up drug costs, alternatives, claims & pharmacies
  - 1-800-771-4648 or 913-262-2187

### **Humana HMO**

- **“HMO Premier” Network - [www.humana.com](http://www.humana.com)** - select Member, then Provider Search
- **HMO RX – [www.humana.com](http://www.humana.com)** – select Member, then Drug List Search – look for **RX4** program
- **[www.myhumana.com](http://www.myhumana.com)** - once enrolled, register for your personalized claims & benefit info
- **Customer Service** 1-800-448-6262
- **Humana First 24-hour Nurse Advice Line** 1-800-622-9529

### **Delta Dental of MO**

- **“Delta Premier” Network – largest network of dentists, AND**
- **“Delta PPO Network – for enhanced PPO benefits**
- **[www.deltadentalmo.com](http://www.deltadentalmo.com)** or 1-800-392-1167

### **VSP Vision Plan**

- **[www.vsp.com](http://www.vsp.com)** or 1-800-877-7195

### **New Directions Employee Assistance Program**

- **[www.ndbh.com](http://www.ndbh.com)** - Select “For Employee Assistance Members”, login is **MPR**
- 913-982-8398 or 1-800-624-5544