



Midwest Public Risk (MPR) Contacts & Websites PPO, HMO, Dental & Vision Plans 2011-2012

www.mprhealthplan.org

*Your one-stop for forms, plan documents, links to partner websites,
wellness resources, and more.....*

Midwest Public Risk PPO Plans

- **PPO Benefits, Claims, Eligibility – call 1-877-627-2481**
Benefits/Claims Fax: 1-620-792-7053 Enrollment/Eligibility Fax: 1-620-793-1199
- **PPO Plan Members – www.mprhealthplan.org**
Once enrolled you can register & access your PPO membership information, benefits & claims
- **PPO Claims Address:** Preferred Health Professionals, PO Box 25938, Shawnee Mission, KS 66225-5938
- **Pre-certification:** Contact number on member identification card.
- **Networks Available: Search for PPO providers at www.phpkc.com 1-800-544-3014 for help finding providers. Select “Find A Provider”:**
 - **Freedom Network Select** – Services 48 counties around the Kansas City area including a 5-county service area in KS
 - **HPK (Health Partners of KS)** – Services outside Freedom Network Select in KS
 - **HealthLink** – Services outside Freedom Network Select in MO – Look under “Other Networks”
 - **PHCS (owned by Multiplan)** - Our national wrap network for service outside MO & KS - Look under “Other Networks”
- **PPO RX – MedTrak Services www.medtrakservices.com**
Once enrolled, register & look up drug costs, alternatives, claims & pharmacies
 - 1-800-771-4648 or 913-262-2187

Humana HMO

- **“HMO Premier” Network - www.humana.com** - select Member, then Provider Search
- **HMO RX – www.humana.com** – select Member, then Drug List Search – look for **RX4** program
- **www.myhumana.com** - once enrolled, register for your personalized claims & benefit info
- **Customer Service** 1-800-448-6262
- **Humana First 24-hour Nurse Advice Line** 1-800-622-9529

Delta Dental of KS

- **“Delta Premier” Network – largest network of dentists, AND**
- **“Delta PPO Network – for enhanced PPO benefits**
- **www.deltadentalks.com** or 1-800-234-3375

VSP Vision Plan

- **www.vsp.com** or 1-800-877-7195

New Directions Employee Assistance Program

- **www.ndbh.com** - Select “For Employee Assistance Members”, login is **MPR**
- 913-982-8398 or 1-800-624-5544